



TO BOOK A DEMO
CALL **0800 231 5199**

Providing an outstanding service is the top priority of any care home – but keeping up to date with changing regulations and inspection standards can be challenging. Completely tailored to residential and domiciliary care, Croner-i Care-inform wraps up everything you need to know in one, easy-to-use place. We offer you everything from hundreds of model policies and template documents to an inspection audit tool, practical guidance, staff training courses and access to a helpline with a care expert, all on an accessible platform that you can use from anywhere.

We use your product as the foundation stone for all of our policies (which drive our service delivery) with confidence in a market that is beset with regulation, and where being 'wrong' is not an option."

– Adrian Needham, Executive Office, LWP Homes –

Create policies that meet the latest inspection standards

Choose from over 700 model policies covering **coronavirus management**, care plans, safeguarding, medicines, violence and aggression towards staff, infection control, and more – all up to date with the latest info and best practice for looking after your service users.

Check you're inspection-ready

Use our new Inspection Audit Tool to self assess your compliance with the CQC's Key Lines of Enquiry and key indicators relating to these, then store, record and manage them in a useful traffic light system.

Train and develop your staff

Roll out our ready-to-go staff training courses, which will help you to meet the requirements of the Care Certificate induction programme. Brief staff quickly on key issues with simple factsheets, and draw on guidelines and tools for staff recruitment, supervision, and appraisal.

Get your forms and assessments up to scratch

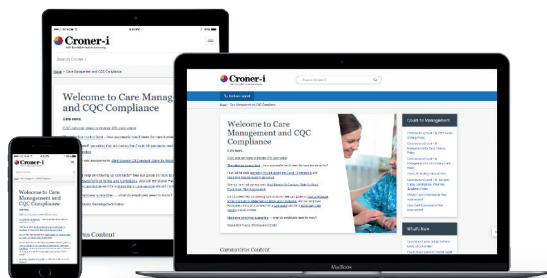
Download hundreds of sample forms, letters, reports, risk assessments, planners, checklists and records, relating to more than 100 care topics.

Extra support

Access to our telephone helpline with a care expert gives you peace of mind and extra support, any time you need a second opinion or have a complex issue.

KEY FEATURES

- ✓ Ready-to-use model policies
- ✓ An Inspection Audit Tool
- ✓ Adaptable sample form, records, risk assessments and audits
- ✓ In depth guidance and How To guides
- ✓ Access to a helpline with a care expert
- ✓ Regular updates
- ✓ Employee factsheets on key issues
- ✓ Toolkits to help you manage topical issues like Covid-19 and help you prepare for inspection



"I am now confident in our management of Covid-19 thanks to Croner-i Care-Inform". - Care Home Manager -



PRACTICAL CONTENT

- ✓ Training modules compliant with the Care Certificate
- ✓ Employee factsheets
- ✓ Over 700 model policies
- ✓ Quick facts
- ✓ "How To" guides
- ✓ Template forms, letters, risk assessments and audits
- ✓ Training presentations for refresher training



STANDARDS & LEGISLATION

- ✓ Legislation tracker
- ✓ CQC Fundamental Standards (England)
- ✓ Health and Social Care Standards: My Support, My Life (Scotland)
- ✓ The Regulation and Inspection of Social Care (Wales) Act 2016



TOOLS

- ✓ Inspection Audit Tool
- ✓ Toolkits
- ✓ Risk assessment
- ✓ Employment calculator
- ✓ Highlighting and notes functionality



NEWS & UPDATES

- ✓ Weekly eAlert email
- ✓ Advice line calls
- ✓ Mobile responsiveness
- ✓ Regular updates

HOW TO BE OUTSTANDING – MARY & JOSEPH HOUSE

Home to 41 gentlemen aged between 40-80, Mary and Joseph House in Ancoats, Manchester was awarded an overall Outstanding rating by the CQC in a recent report. It's one of only four homes in the UK to achieve the rating in all five areas of inspection.

The home is committed to maintaining its wholly outstanding status – and above all, like any good care home, staff want to provide the best possible care to their residents. To do that, Mary and Joseph House needs the latest information pertaining to care; the current CQC standards so it can keep its status; and the right resources to recruit and train staff. Croner i Care-inform provides exactly that. Through our online portal, staff have instant access to all the information they need to keep the home the best it can be.

Since Croner i Care-inform is fully up to date with daily news, the latest legislation, and today's CQC standards, staff and management can look up the most relevant guidance quickly and easily. They can access it from anywhere at any time – it's on hand for urgent issues in the middle of the night and can even be used a smartphone or tablet. Plus, adaptable and ready-to-deliver training courses help teach their staff. As well as that, we help customers like Mary and Joseph House stay ahead of any changes happening in the industry, from legislation to best practice, and let them lead change in their own organisation with confidence.

Sharon Howson, assistant manager at Mary and Joseph House, says: "Croner i Care-inform is always my first port of call for up to date policies and regulation updates. We keep ourselves up to date with new research and sector specific guidance around practice in leadership by using information from Croner-i Care-inform."

- Sharon Howson, Assistant Manager at Mary and Joseph House -

Subscribe now:
Call 0800 231 5199 to discuss subscription options.