





## PRACTICAL CONTENT

- ✓ Training modules compliant with the Care Certificate
- ✓ Employee factsheets
- ✓ Over 700 model policies
- ✓ Quick facts
- ✓ "How To" guides
- ✓ Template forms, letters, risk assessments and audits
- ✓ Training presentations for refresher training



## STANDARDS & LEGISLATION

- ✓ Legislation tracker
- ✓ CQC Fundamental Standards (England)
- ✓ Health and Social Care Standards: My Support, My Life (Scotland)
- ✓ The Regulation and Inspection of Social Care (Wales) Act 2016



## TOOLS

- ✓ Inspection Audit Tool
- ✓ ToolkitT
- ✓ Risk assessment
- ✓ Employment calculator
- ✓ Highlighting and notes functionality



## NEWS & 61

- ✓ Weekly eAlert email
- ✓ Advice line calls
- ✓ Mobile responsiveness
- ✓ Regular updates

## HOW TO BE OUTSTANDING – MARY & JOSEPH HOUSE

Home to 41 gentlemen aged between 40-80, Mary and Joseph House in Ancoats, Manchester was awarded an overall Outstanding rating by the CQC in a recent report. It's one of only four homes in the UK to achieve the rating in all five areas of inspection.

The home is committed to maintaining its wholly outstanding status – and above all, like any good care home, staff want to provide the best possible care to their residents. To do that, Mary and Joseph House needs the latest information pertaining to care; the current CQC standards so it can keep its status; and the right resources to recruit and train staff. Croner i Care-inform provides exactly that. Through our online portal, staff have instant access to all the information they need to keep the home the best it can be.

Since Croner i Care-inform is fully up to date with daily news, the latest legislation, and today's CQC standards, staff and management can look up the most relevant guidance quickly and easily. They can access it from anywhere at any time – it's on hand for urgent issues in the middle of the night and can even be used a smartphone or tablet. Plus, adaptable and ready-to-deliver training courses help teach their staff. As well as that, we help customers like Mary and Joseph House stay ahead of any changes happening in the industry, from legislation to best practice, and let them lead change in their own organisation with confidence.

Sharon Howson, assistant manager at Mary and Joseph House, says: "Croner i Care-inform is always my first port of call for up to date policies and regulation updates. We keep ourselves up to date with new research and sector specific guidance around practice in leadership by using information from Croner-i Care-inform."

- Sharon Howson, Assistant Manager at Mary and Joseph House -

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